HIGHER CONVERSIONS, BETTER ROI

Advanced landing pages that improve campaign ROI

Presented by:

Michael Burgess, Moog Scott Brandt, SurePayroll Anna Talerico, ion interactive

TODAY'S SESSION

- Who we are
- What does 'advanced landing pages' mean?
- Case study: Moog
- Case study: SurePayroll
- Putting advanced landing pages to work for you

Michael Burgess, Moog Scott Brandt, SurePayroll Anna Talerico, ion interactive

IT'S INEVITABLE

EVERY CLICK HASTO LAND SOMEWHERE

S 10 34

YOU ARE EITHER JUMPING SHIP...



EVERY CLICK HAS TO LAND SOMEWHERE

ANY OLD LANDING PAGES

- Ad hoc—'Just pick a page'
- Haphazard or afterthought
- Unclear objective
- No testing
- Little to no analysis

EVERY CLICK HAS TO LAND SOMEWHERE

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ADVANCED LANDING PAGES

- Part of plan
- Specific goals & objectives
- Methodical (what/why)
- Tested & optimized
- Managed

ADVANCED LANDING PAGES LEAD TO BETTER RESULTS

N



	before	after
Conversion rate	1%	8%
Lift		800%
Turnaround	Months	Minutes, hours or days
Pages	Less than 5	Thousands



N



	before	after
Conversion rate	2%	18%+
Lift		900%
Turnaround	Months	Minutes, hours or days
Pages	Less than 5	Thousands



Anthem. 😵 💱

Conversion Rate

120% conversion lift over 24 months

Presented by ion & Wellpoint at Digital Marketing Mixer, October 2009

N

Advanced landing pages lead to

BON

- ✓ 2-10x Conversion rate increase
- Lower cost per acquisition
- Reduction in costs
- ✓ Faster speed to market
- ✓ Actionable, meaningful data
- ✓ Competitive differentiator



MOOG

Michael Burgess Web Marketing at Moog <u>mburgess@moog.com</u> <u>www.moog.com</u>

MOOG FACTS

- Moog is a designer, manufacturer, and integrator of precision control components and systems worldwide.
- Founded in 1951
- Employees Worldwide: 8,844
- 2009 Revenue: \$1,849 million
- Traded NYSE: MOGA and MOGB

YOU KNOW MOOG

- Aircraft flight controls
- Wind Turbine pitch control and remote maintenance
- Flight Simulators and Automotive Testing
- Wimbledon's Centre Court Roof
- Space: From Apollo to the Space Shuttle
- James Bond Sinking Venetian building at the end of Casino Royale

WHAT MOOG IS NOT



...although the two founders were cousins.

WHATIDO

- Manage online marketing, primarily for our Industrial markets around the world
- Areas of focus: email marketing, PPC, analytics, and LANDING PAGES!

CHALLENGES

- Long, technical sales process
- Solution/product configuration can differ across regions
- Global vs Regional considerations
- Conservative company and customer base

WHY LANDING PAGES?

- Critical piece in generating leads
- Allows us to create focused, regional experiences that are not possible on our corporate site
- Allows us to test things like copy, visuals, and form lengths that we can often incorporate into our broader marketing pieces

TYPICAL LANDING PAGES

- White paper download
- Event registration
- Product/Solution microsite

Wenn der Wind weht -Pitchsysteme im Einsatz

Finden Sie heraus, wie Pitchsysteme einen wesentlichen Beitrag zum Schutz und zur optimalen Auslastung einer Windenergieanlage leisten.

Erfahren Sie mehr über die Vorzüge von elektrischen und hydraulischen Systemen.

Diese und weitere Information erhalten Sie, indem Sie unseren Fachartikel zum Thema Pitchsysteme herunterladen. Er ist in der Ausgabe Nov/Dez 2008 des Magazins North American Clean Energy erschienen.

zum Download

An address of

22

WHAT MOVES YOUR WORLD





H²IL(Human and Hardware in the Loop) 테스트로 개발 시 간 단축



이 논문에서는 자동차 업계가 H²IL(Human and Hardware in the Loop) 테스트를 제대로 활용하지 못 한다는 점을 알아봅니다.

전통적인 하드웨어를 이용한 루프 (HIL Testing) 테스 트에 대해 논의하고 그 장점에 대해 검토할 것입니다. 이 논문의 추론은 오랫동안 안전 및 비용 절감의 효과를 모 두 제공하는 승무원이 참가한 루프 테스트와 하드웨어를 이용한 루프테스트를 결합하여 사용해 온 항공우주 산업 에 도입된 것입니다.

마지막으로 결합 방식인 H²IL(Human and Hardware in the Loop)의 뛰어난 효과를 발휘할 수 있게 자동차에 응용된 프로그램에 대한 다양한 사례들이 제안됩니다. 또 한, 이 기술을 어떻게 사용 및 도입하는 것이 가장 좋은지 에 대해 고려합니다.

주요에서지

- H2IL 테스트 방법은 수년 용안 항공부주 테스트에서 사용되었습니다.
- H2IL 테스트 방법은 수년 동안 항공부주 테스트에서 사용되었습니다.
- H2IL 테스트는 자동자 테스트 공학에서 제품 개발 시간을 줄이고 비용을 질 감하도록 배출 수 있습니다.점

MOOG

WHAT MOVES YOUR WORLD

MOOG

Register for a Technology Forum Closing Date: Friday 14th May 2010

What makes Moog unique?

A combination of distinct capabilities that range from the design and manufacture of critical motion control components, to the ability to build and integrate entire systems. Our solutions are designed to perform in the most extreme environments and using the latest technology. As an engineering-focused organization, we are well equipped to meet our customers' most critical precision control needs.



SOLUZIONI DEDICATE ALLA GENERAZIONE DI POTENZA?



Scopritele insieme a Moog il 19 maggio nella sede di Malnate.

Moog Italiana S.r.l. Via G. Pastore, 4 Malnate (VA) 21045		
	(Invia)	
* Telefono		
* Società		
* Cognome		
*None		
*E-Mai		
* campi obbligatori		
Desidera effettuare una prenotazione alberghiera la sera prima dell'evento?	Osi Ono	
Desidera partecipare alla cona che si temà la sora prima dell'evento?	⊖si⊖no	
Conferma la sua partecapazione al meeting che si terrà a Malrate presso Moog?	Osi Ono	
Conferma la sus partecipazione al	⊙si ⊜no	
Per partecipare all'evento, vi preghia	mo di compilare la seguente Scheda di Reg	letrazione:



ELECTRIC ACTUATOR CAMPAIGN

OBJECTIVE

Generate leads for North American sales for for our linear servo actuation packages by targeting design engineers.



OUR SOLUTION

- Provide a checklist and customer success story in PDF format in exchange for contact information
- Generates leads and provides awareness of our expertise in the field

MEDIA SELECTION

- Roadblock ad on trade website
- Text ad in trade e-newsletters
- Not trying to attempt to sell the product; rather trying to sell the case study (click)

Roadblock Ad

SUDDENLY, SWITCHING TO ELECTRIC ACTUATION BECOMES ALMOST THIS EASY.



DOWNLOAD CASE STUDY



-

MOOG

E-newsletter Ad

Hermetically sealed assemblies protect against over-range shocks up to 10,000 g
 Programmed for exceptional thermal stability and recalibrated for different signal outputs and scale factors. Manufacturer: Measurement Specialties Inc.

Advartisament

MAKE THE EASY SWITCH TO ELECTRIC ACTUATION

TRANSITIONIN

LACK N

TO ELECTRIC ACTUATION

Experts at Moog have put together a "Transitioning to Electric Actuation" checklist. Combining actuator, servodrive and software in one seamless system, Moog makes the benefits of electric actuation incredibly simple to achieve in new or retrofit applications. See how.

Download the "Transitioning to Electric Actuation" checklist

Transport system

MagneMover shuttle combines the QuickStick LSM product line with standard aluminum track and whicle components to form a flexible turnkey transport solution.

 High-speed transfer shuttle allows a range of system layouts, tightly spaced return paths save floor space

LANDING EXPERIENCE

- "Logical" next step from advertisement
- Easy form
- Straightforward copy
- Similar visual style to advertisement

MaxForce Pre-Engineered Linear Actuation Solutions

 (Fill out the form to the right to cownload) Ready to use, out-of-the-box pre-engineered systems How MaxForce makes installation faster and easier MaxForce sizing software takes the guesswork out of the planning process 	
--	--

MaxForce Pre-Engineered Linear Actuation Solutions



Click The Button To Download

Download the Checklist

Want more information about MaxForce?

- Download the MaxForce Brochure
- Visit Moog Industrial Website

MAKING A SUCCESSFUL TRANSITION TO ELECTRIC TECHNOLOGY

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MOOG

WHAT MOVES YOUR WORLD

MOOG

OUR FIRST TEST

Name	Name
Company Name	Company Name
Ernal Address	Email Address
Phone (optional)	Phone (optional)
case have a Sales Representative call me about MaxForce Actuation	Please have a Sales Representative call me about MaxForce Actuation
() Yes	⊖ Yes
() No	() No
sceive additional news about high-performance motion control solutions?	(Submit and Go To the Download Page)
() No	(Submit and Go To the Download Page)
(Submit and Go To the Download Page)	
(Submit and Go To the Download Page	
TEST RESULTS

No statistically significant difference in the forms.

TEST #2

MaxForce Pre- Linear Actuation	 Quick and Easy to Inst Complete Kit Sized for Ready to Use Out of the 	hr Your Application he Box
What You'll Find Inside the Checklist (File out the form to the right to downoad) • Ready to use, out-of-the- box pre-engineered systems • How MaxForce makes installation faster and easier • MaxForce sizing software takes the guesswork out of the planning process	What You'll Find Inside the Checklist (fill out the form to the right to constitution faster and easier - How one customer successfully made the transition from hydraulic to electric - How MaxForce sizing software takes the guesswork out of the planning process	Martorice Pre-Engineer Image: Actuation Solution Image: Actuation Image: Actu
	WHAT MOVES YOUR WORLD	MOO

- Quick and Easy to Install
- Complete Kit Sized for Your Application
- Ready to Use Out of the Box



Maxforce Pre-Engineered Linear Actuation Solutions

Click The Button To Download

→ Download the Checklist

Want more information about MaxForce?

→ Have Someone Call Me

WHAT MOVES YOUR WORLD

Download the MaxForce Brochure

➔ Visit Moog Industrial Website

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		MOOG

TEST RESULTS

3% increase in the conversion rate.

CAMPAIGN RESULTS

	Roadblock	Enewsletters
Click-through-Rate	14%	1%
Conversion Rate	Start 6% End	Start 45% End
	9%	50%

SUREPAYROLL

Scott Brandt Vice President, Marketing <u>www.surepayroll.com</u>

SUREPAYROLL

SurePayroll is the online alternative to ADP and Paychex. We launched our SaaS model in 1999, and today we service tens of thousands of small businesses across the country.

Awards include:

- PC Magazine Editor's Choice Award
- Inc. 500 Fastest growing company
- 2009 Stevie Winner eCommerce Best Customer Service
- 101 Best Companies to Work For
 - **INDUSTRY**: Payroll
 - EMPLOYEES: 150
 - **GEOGRAPHY**: National
 - **# USERS**: 30,000+

CUSTOMER ACQUISITION CHANNELS

- I. Direct to customer
- 2. Accountants / Bookkeepers
- 3. Private label / Banks

USE OF LANDING PAGES

- Landing pages support all channels, allowing us to effectively segment our marketing while simultaneously testing and measuring creative, messaging, promotions and the medium itself.
- Mediums that benefit most from landing pages:
 - Search Engine Marketing (PPC)
 - Email campaigns
 - Sponsorships
 - Banner ads
 - iPhone Mobile Application
 - Promotions / Rules / Terms
 - Partnerships
- Third party landing page vendor was selected to give marketing autonomy over technology, as well as speed to market.

LANDING PAGES STRATEGY

- "Beat the champ"
- Innovate versus Iterate
 - Test radically different concepts
 - The champ gets the traffic
 - We then move into detailed / multivariate testing
- Iterative testing includes:
 - Headlines, buttons, colors, offers, copy, etc.
- Understand your target market providing relevant information is key
 - What is the "cheese"?
- Everything gets measured
- You must have transparency through the sale, not just lead conversion:
 - LPI: 100 leads, 3 customers
 - LP2: 50 leads, 7 customers

LANDING PAGE DEVELOPMENT

- Learn from the best investigate lead generating industries that do it well
- Leverage company assets video, content, promotions, graphics
- Research best practices case studies, blogs, expert analyses
- Test, test, test
- Measure, measure, measure
- One size does NOT fit all be prepared to modify landing pages for individual segments

2005 LANDING PAGE

Goal: Educate / Convert

- Text heavy
- Minimum graphics
- Testimonial
- Credibility bar
- Free Quote

Result: Increased lead volume 100% versus no landing page

Take-away: Use of landing pages out performs sending user to site



NEW CONCEPT I

Goal: Simple / Convert

- Text light
- Minimum graphics
- Removed Testimonial
- Removed Credibility bar
- Sleek looking
- Free Quote
- Remove Phone #

Result: Decreased lead volume 70% versus original landing page

Take-away: User is looking for information, facts, assurance.



NEW CONCEPT 2

Goal: Options / Convert

- Text light
- Strategic graphics
- Removed Testimonial
- Removed Credibility bar
- Give user options

Result: Decreased lead volume 40% versus original landing page

Take-away: User is looking for direction. If they don't understand service, they won't know where to click or how to act.



NEW CONCEPT 3

Goal: Direction / Convert

- Text light
- Strategic, larger graphics
- No Testimonial
- Give user direction
- Multi-step landing page

Result: Increased lead volume 60% versus original landing page

Take-away: User is looking for direction, simplicity, and enough information to make them want to learn more. Product images add to validation / credibility.

SUREPAYROLL PC Editors' Choice Award (877) 954-7873 Top-rated Service The Online Alternative* CALL STR. Vears in a Row SPECIAL OFFERS MAY APPLY PC Magazine and our customers agree that SurePayroli is the best payroli service for small businesses. Our online payroli processing is simple and convenient, and we deduct, pay and file your taxes so you can focus on more important tasks. Plus, our friendly Payroli Experts are available to help when you need them. (Your data will NEVER be shared.) **SURE**PAYROLL The Online Aller *# of Employees *Desired Pay Semi-Monthly * Schedule How are you Never run a payroll currently running Accountant / Bookkeeper Payrol? ADP Paychex Quickbooks Payroll Service PEO/Leasing Company Other Your custom price quote is 📕 step away Continue to page 2 of 2 WAAfee SECURE TESTED DALLY 25-APR (marked 3. Brier hours, Cf., and pay amount Salary employee by here to an a mean dis "high Density" askes being the task 2. Con Western Andred' to control of the lot light to be the fact the state

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Run your payroll in 2 minutes or less --- Satisfaction guaranteed

Answer these simple questions so we may personalize your experience, and provide you with a custom appraisal.

NEW CONCEPT 4

Goal: Education / Convert

- Text light
- Use of video
- Give user the facts
- Multi-step landing page, segmenting market

Result: In testing

Hypothesis: Use of video will help educate customer, qualifying potential customers and disqualifying users looking for a different type of service.



IPHONE LANDING PAGE

Goal: Convert

- Only payroll company with free iPhone App
- Paid service required
- Allow users to learn more
- Touch to call

Result: Measurable lead volume

Take-Away: For users that want to download the app, its free. To run service, you need to sign up using a PC/ Mac. This landing page allows users to quickly call, or submit their info to get the process started.

We test this landing page as well.



SUMMARY

- Use of landing pages increases conversions
- Third party landing pages providers supplies autonomy, as well as a SaaS application, reducing overhead while continually delivering an improved product.
 - They help me stay to date on trends in the industry, as well as offer experience using different approaches.
- To be successful, you can't be afraid to fail. Just make sure you do so in a controlled environment.
- Innovate, Test, Measure, Iterate
- Landing pages provide valuable insights into user behavior, relevant content, effective messaging, and web usability that can be transferred to multiple areas of marketing, sales and customer service.

6 WAYS TO PUT ADVANCED LANDING PAGES TO WORK FOR YOU

Anna Talerico Executive Vice President, ion interactive <u>www.ioninteractive.com</u>

ABOUT ION

LiveBall—enterprise landing page software & services Hundreds of customers, diverse verticals (like Moog & SurePayroll!)

LiveBall customer conversion rate 3x industry average

ion interactive 561-394-9484 @ion_interactive

2-IOX IMPROVEMENT

ion interactive 561-394-9484 @ion_interactive

ELEVATE LANDING PAGES

Make them part of the plans.



DHL INCREASED CONVERSIONS 600%



- 50+ countries centralized with landing page management
- Coordinated, cross-functional effort
- Planning, testing and optimizing central to campaign plan

LANDING PAGES AREN'T IMPORTANT IF

- You aren't using purpose-specific/campaign-specific landing pages
- You aren't talking about them with your team & executives
- You aren't putting just as much planning into your landing page strategies as you are your traffic & campaign strategies (seo, ppc, email, display, social, etc)

GET ORGANIZED

Centralize tools & processes. Decentralized tactics & execution.



YOU AREN'T ORGANIZED IF ...

- Every landing page project is like starting over
- It takes several days, weeks or months to launch a new landing page
- It's not clear who is responsible for what (strategy, production, test management, analysis, etc)
- You have more than 10 landing pages at any one time, but no landing page management in place

MATCH Expectations, messages & offers

ADS AND LINKS ARE PROMISES



DON'T BREAKTHEM



YOU AREN'T MATCHED IF ...

- You 'pick an existing page' to send campaign traffic to
- Your landing page ratio is 100:1
- You aren't hand selecting which ads go to which landing pages
- You are using 'generalist' pages rather than 'specific' pages

THINK BEYOND THE PAGE

A landing page is a box. A landing experience is a conversion waiting to happen.

HO HUM

The Ladders

The Most Six-Figure Jobs

Looking for job search? Join Now and Start Your Next \$100K+ Career.

Looking for your next \$100k+ job? TheLadders.com is right for you.

At TheLadders.com, you get more \$100k+ job leads and more recruiters and hiring managers than anywhere else.

TheLadders.com brings you real, open \$100k+ jobs across every industry and sector. Our targeted sites list more than 40,000 new jobs each month, which makes us the most comprehensive listing of the best \$100k+ jobs out there. Our Professional Network also allows you to connect with over 35,000 top recruiters to help you find that next job faster.

If you're in the market for a \$100k+ job, you won't find a better resource anywhere.

It Takes 30 Seconds to Join.

First Name	
Last Name	
Email	
Retype Email	-
Create Password Password Tips Retype Password	
Zip/Postal Code	
	🗌 I do not live in the US or Canada

2007 Earnings Select 4 What if I make less than \$75k?

Select Your Field Plinance Harketing Sales Law

MORE FUN



YOUR LANDING PAGES ARE BORING IF ...

- They all look the same (one template for everything)
- They consist of headline, subhead, bullets, form and a photo
- You never experiment with different layouts, imagery, forms, calls to action, copy, formats, etc
- Your pages inform rather than pitch
- WARNING—boring pages can lower your conversion rate!

SEGMENT

Find out who they are, so you can be relevant.



PACKING IT ALL IN



PACKING IT ALL IN



Connected

SEGMENTATION



SEGMENTATION



L-Train: Online Training System. Easy, Fast, Affordable

Launch or Redefine Your Online Training With Engaging Media



SEGMENTATION





Wireless Home Security Keeps You Safer.

When a burglar cuts your phone line, traditional alarm systems stop working.

Our wireless security system is virtually impossible for a burglar to defeat.

Safer

Why Wireless?

Smarter

Protect Your Home

100% Risk Free Trial. All-inclusive, No Hidden Fees.

*First Name	
Last Name	
Phone	
*Email	
	a Free Quote O
Questions	
Feel free to give us a c (888) 214-4333	all at
Click here to Live Cha	

YOU AREN'T SEGMENTING IF ...

- You are trying to make one page appeal to many different audiences
- You cram everything but the kitchen sink into a page and hope for the best

Test anything. Test everything. Test continuously.



YOU AREN'T TESTING IF ...

- You are guessing
- You are debating with your team
- You are listening to opinions
- Your conversion rate isn't going up

THANKYOU!

Higher conversions, better ROI

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