

Bounce Message**Meaning Hard or Soft Bounce?**

smtp;554 5.4.14 Hop count exceeded - possible mail loop ATTR34 [SN1NAM04FT022.eop-NAM04.prod.protection.outlook.com]

Invalid Recipient - <https://community.mimecast.com/docs/DOC-1369#550>

User Unknown

[internal] no MXs for this domain could be reached at this time

Address rejected.

smtp;554-5.2.2 mailbox full

Envelope blocked - User Entry - <https://community.mimecast.com/docs/DOC-1369#550>

Sorry, this message looks like spam

rejecting banned content

smtp;550 5.7.929 You have reached an invalid Recipient address. Re-check the Recipient address and send again, or contact the Recipient directly.